



## KEY PEOPLE IN OUR STORE:

#### **Store Manager.....Ted Mills** Front End......Holly Lawson Fuel.....Elizabeth Brakebill Starbucks.....Tampa Newport Pharmacy.....Kristie Hutchinson Floral.....Kim Jones Produce......Mike Beckham Nutrition......Chris Coning Deli.....John Pugh Cheese Shop.....Belinda Brackett Bakery.....Debbie Moody Seafood.....Alex Kandilakis Meat.....Chuck Breeden Drug G.M.....Karen Lindsay Grocery.....Ray Caldwell Frozen Food......Gordon Smith Dairy.....Jeff Trentham

# KROGER TIMES ATNORTHSHORE DRIVE!

#### UNITED WAY FUND DRIVE

To kick off the 2009-2010 United Way campaign, the Atlanta Division will be giving away gift cards and shopping sprees to division associates!

Want to enter for your chance to win? Sign up to pledge a donation to the United Way and help us reach our company goal of raising \$1.7 million to improve the communities in which we live and work. To sign up or more details see Stefani Taylor. Everyone who pledges a donation will be entered into a drawing for a chance to win:

60 Winners: \$50 gift card (5 people from each Zone)

24 Grand Prize Winners: \$100 Kroger Shopping Spree (2 people from each Zone)

To date, Store 525 has raised \$4094 dollars as of week ending September 19, 2009. Our store goal is \$10,000.



#### **September Anniversaries**

| September minit              |             |
|------------------------------|-------------|
| <u>Name</u><br>Jeff Trentham | <u>Date</u> |
| Jen Trenunam                 | 9/02/95     |
| Elizabeth Stevenson          | 9/04/05     |
| Cody Thornburgh              | 9/04/08     |
| Samantha Scripter            | 9/05/08     |
| Ray Caldwell                 | 9/07/71     |
| David Osborne                | 9/11/08     |
| Penny Smith                  | 9/12/08     |
| Sandy Yates                  | 9/12/08     |
| Kenny Brown                  | 9/13/88     |
| Alice Pinckard               | 9/14/82     |
| Janet Howard                 | 9/16/02     |
| Chris Conning                | 9/24/90     |
| Wesley Rutledge              | 9/26/08     |
| Lora Huffman                 | 9/28/81     |

#### **September Birthdays**

| Deptember       | Diftildays  |
|-----------------|-------------|
| <u>Name</u>     | <u>Date</u> |
| Donnie Wilson   | 9/01        |
| Nathan Fritz    | 9/01        |
| Amy Frank       | 9/01        |
| Lisa Collins    | 9/02        |
| Billie Riggs    | 9/03        |
| Beth Coomer     | 9/07        |
| Amy Wells       | 9/10        |
| John Ingram     | 9/13        |
| David Lemelin   | 9/13        |
| Shane Myers     | 9/14        |
| Alex Kandilakis | 9/16        |
| Danny Noe       | 9/18        |
| Steve Nelson    | 9/21        |
| Ben Krager      | 9/23        |
| Julie White     | 9/25        |
|                 |             |

#### Inclusion Week 2009

To create division wide awareness for all associates about inclusion and its impact on our customer 1 st strategy and to promote associate engagement and associate

satisfaction, Atlanta has kicked-off Inclusion Week 2009. Inclusion Week 2009 is September 28<sup>th</sup> — October 3<sup>rd</sup>, 2009. The theme for this year's Inclusion week is "My Voice Counts". There will be activities planned throughout the week. The entire week is a "Go and See" Day for Division Office and Zone Staff members to come by and see all the activities that each Store has planned to involve the employees in Inclusion Week 2009.



#### Your Newsletter is on the Web

Don't forget to visit Your525Newsletter online, with a Brand New Look, at

#### http://your525newsletter.yolasite.com.

Be sure to check it out and drop me a line to share your comments and suggestions with me about how to improve the site or what you would like to see. I would love to hear from you!







As Part Of Kroger's Core Values, We Have Created An Inclusion Council Help Make Our Store The Best That It Can Be For Both Our Associates And Our Customers. Here Is The Goal Of The Kroger Inclusion Council: Your Voice Matters, Working Together Works, Encouraging Everyone's <u>Involvement, Being The B</u>est Person You Can Be. The Council Includes 12 Associates Throughout Store That Would Like To Hear Your Comments, Suggestions, Concerns and Ideas So That You Have A "Voice" In The Store.

#### KROGER 525 INCLUSION COUNCIL MEMBERS

Alex Kandilakis......Meat/Seafood
Alice Pinckard......Front End
Andy Abraham.....Grocery
Betty Noe.....Front End
Danielle Allen....Management
Debbie Moody....Bakery
Doug Flynn....Accounting
John Ingram...Fuel
Mechelle Hawkins.....Deli
Mitchell Honey....Produce
Sherri Breeden...Drug G/M
Tampa Newport....Starbucks

### Shining Stars Period 8 Winners

\*\*\*\*\*\*\*\*

Being Customer First Really Pays!

Just ask Amanda Cales, Randy

Clark, Alice Pinckard, Dana

Fulkerson or Terry Estridge. Each of

these employees has won a \$20 Gift Card just for being recognized as being Customer First in the Shining Stars 8th Period Drawing.

Congratulations to each of these

OUTSTANDING Employees.



## Store 525's Shining Stars!



**Summer with Chanel No.5 VI By: Timothy Sorsdahl** 

#### **September Happenings**

Sept 7, 1860: GRANDMA MOSES IS BORN

Sept 7, 2009: LABOR DAY

Sept 11, 2009 PATRIOT DAY

Sept 13, 1857: MILTON HERSHEY'S BIRTHDAY

Sept. 13, 1916: ROALD DAHL'S BIRTHDAY

Sept. 17, 1787: CONSTITUTION DAY

Sept. 25, 1690: FIRST NEWSPAPER PUBLISHED Sept. 26, 1774: JOHNNY "APPLESEED'S" BIRTHDAY

Sept. 28, 1857: HARRIET TUBMAN LEADS HER PARENTS TO FREEDOM



Employee Assistance Program Visit <a href="https://www.MagellanHealth.com/member">www.MagellanHealth.com/member</a> or call 1-800-547-1442 for information, referrals and support on topics such as:

- Family
- Work-Life Balance
- Stress
- Health and Wellness
- Relationship Issues
- Grief and Loss
- Depression and Anxiety
- Alcohol or Drug Concerns



#### Keep Life Moving...

Buying a home?
Moving into an apartment?
Purchasing or leasing a car?
Verifying past employment?

You will need proof of your employment or income.

So be sure to visit

www.theworknumber.com

or Call 1-800-367-2884

#### You will need:

- Employer Code 10575
- Your SSN
- Your PIN

## From The Vault of Fred Meyers



From the Vault items are specially priced online items for <u>Associates only</u> and reflect a savings greater than the everyday Associate 20% discount.

Here is the Fred Meyer Vault Special for the month of September



Created Ruby, Sapphire and White Sapphire 3 Piece Earring Set in Sterling Silver







Regular Price \$75

From the Vault Price \$29 (\*includes free 2nd day shipping \$5.95 value)



Available online only
Use online discount code: 9KREPS29
Offer valid 9/1/09 – 9/30/09
Cannot be combined with any other offer or discount
While Supplies Last

Visit fredmeyerjewelers.com/vault



#### The Shrink Topic For The 9<sup>th</sup> Period Is... Organized Retail Crime



#### Period 9 Safety Topic: Slip & Fall Prevention

"Working together, we can develop a culture that will reduce accidents to zero." Safety Creed

When our store is clean, neat and organized, it's safe.

#### Make sure you are:

- Keeping doors and walking paths free of obstructions.
- Sweeping aisles when needed.
- Immediately picking up packaging, produce and product that could pose a hazard.
- Keeping entrances and parking lot clear of debris.

#### THINK SHRINK: SHRINK SMARTS

#### **Period 9 Shrink Topic: Organized Retail Crime**

#### What is Organized Retail Crime?

Organized retail crime refers to professional shoplifting, cargo theft, retail crime rings and other organized crime occurring in retail environments. One person acting alone is not considered an example of organized retail crime. The FBI has estimated that the losses attributed to organized retail crime could reach as much as \$30 billion a year. These criminals move from store to store and even city to city. Working in teams, some create distractions while others steal everything from infant formula to DVDs. Often, they are stocking up on specified items at the request of the organized crime leader.

## NOBODY LIKES SHRINK



#### PERIOD 9 Organized Retail Crime

Protect our merchandise, our company and your job.

Look for the signs, and prevent the shrink from Organized Retail Crime.



- Don't ignore the signs of shoplifting. If you see anything suspicious report it to a supervisor or manager right away.
- Watch for shoplifters working in reams. One will act as a lookout or to distract associates by creating a diversion, while another hides the merchandise
- After structured theft rings steal from stores, they commonly sell the goods at flea markets or through online auction sales.

Pop Quiz Circle the correct answer for each of the following

- 1. What does the acronym ORC stand for?
  - A. Other Retailers Cost.
  - B. Operations Rescue Center.
  - C. Organized Retail Crime.
  - D. None of the above.
- 2. How much do Retailers lose to ORC annually?\*
  - A. \$30 billion dollars.
  - B. \$30 million dollars.
  - C. \$15 million dollars.
  - D. None of the above.
- 3. What types of items are typically targeted by ORC groups?
  - A. Baby Formula.
  - B. Meat
  - C. Razors Blades.
  - D. All of the above.

Fill out this quiz for your chance to Win a \$5 In-Store Gift Card

NAME

DEPARTMENT

TALK TO US 1-800-689-4609

www.ethicspoint.com

If you have concerns or questions about losses at our store, talk with your manager. If you'd rather report your concerns confidentially, call the help line. It's confidential and available 24 hours a day.

## Get On Track!

Our Customers expect us to be our very best every time they shop!



#### Our People Are Great!

- Friendly Cashiers & Courtesy Clerks
- Friendly Associates throughout the store
- Associates who offer assistance and are thankful



#### I Get the Products I Want, Plus a Little:

- Fresh perishables throughout the store
- In stock on items Customers want when they shop
- Variety and selection of items throughout the store



#### Our Prices Are Good:

- In stock on all ad items
- Displays on items that are priced with a value to the customer
- Good variety of store branded products
- Engaging with customers on our great prices. Weekly specials, Yellow Tags, Double Coupons, Senior Citizen Discounts, Gas Awards, Plus Card Rewards, etc.



- Friendly and efficient checkout
- Clean and uncluttered store
- Convenient to shop-ease of getting in and out of the store
- Worth the time and moneyhelping customer feel good about their shopping experience

#### Flu Season Is Upon Us

#### Should You Get a Flu Shot?

Influenza "flu" is a contagious disease. It is caused by the influenza virus, which spreads from person to person through coughing or sneezing. Anyone can get influenza. For most people, it last only a few days. It can cause: fever, sore throat, chills, fatigue, cough, headache and muscle aches. Some people get much sicker. Influenza can lead to pneumonia and can be dangerous for people with heart or breathing conditions. It can cause high fever and seizures in children. Influenza kills about 36,000 people each year in the United States, mostly among the elderly. Annual flu shots can prevent influenza. The best time to get the flu shot is in October and November. Flu season usually peaks in February, but it can peak anytime from November through May, so getting the vaccine in December, or even later, can be beneficial in most years.



The Flu shot is available at the Kroger Pharmacy for a cost of \$25. Talk to your store pharmacist about getting your flu shot today.

